

# ARE YOU OR SOMEONE YOU KNOW FACING HOUSING INSTABILITY?

Help may be available.



visit [www.CommunityHousingConnect.org](http://www.CommunityHousingConnect.org)



call 211 or 1-800-887-1107

This brief online questionnaire will collect some information about your situation. This will be used to determine which housing resources you may receive.

Crisis services partners are also available to help households connect to this assessment.

## Based on your situation, your household is determined to be....

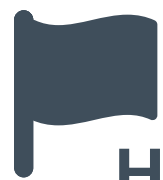


**HOUSED**

...and in need of affordable housing or resources to avoid becoming unhoused

### Information on Community Services

You may receive information on community resources. This can include things like food, mental health, employment support, or affordable housing lists.



**AT RISK OF HOMELESSNESS**

### Prevention

If funds are available, you may be referred to an agency who can help you remain in your housing. You may receive case management or financial help from that agency.

**To be eligible, you will need to be someone who is about to lose their home in the next two weeks, don't have another place to go, and don't have enough money or help from others to find a new place to live. You may also have to meet income criteria.**

If you are connected to a resource, an agency will reach out and request info about you and your household. You may have to verify your situation by providing things like an eviction notice. You will also need your important identification documents to verify your identity.



**CURRENTLY UNHOUSED**

### Interview, Prioritize & Referral

Selection for resources is based on vulnerability, eligibility requirements, and resource availability. If eligible, you could receive housing resources such as:

- **Rapid Re-Housing** which is short-term rent help and case management.
- **Permanent Supportive Housing** which is long-term rent help with ongoing case management. To be eligible, a household would have to meet the above criteria for a long period of time and have a disability.

**To be eligible, you need to be one of the following:**

- sleeping in a place that's not really meant for people to live in (like a car or a park)
- staying in a shelter that's only meant to be a temporary place to live
- trying to leave or recently left a space where you are not safe because someone is hurting you or threatening to hurt you and you don't have another place to go and don't have enough money or help from others to find a new, safe place to live.

You may also have to meet income criteria.

If you are connected to a resource, an agency will reach out and request info about you and your household. You may have to provide information that confirms you are experiencing homelessness. You will also need your important identification documents to verify your identity.

**Local service providers are available to support those leaving or trying to leave an unsafe situation due to violence in the home:**

- Safe Haven Ministries - visit <https://safehavenministries.org> or call 616-452-6664
- YWCA - visit [www.ywcawcmi.org](http://www.ywcawcmi.org) or call 616-454-9922

UPDATED FEBRUARY 2024



# COORDINATED ENTRY SYSTEM

Coordinated entry is a process developed to ensure that all people experiencing a housing crisis have fair and equal access and are quickly identified, assessed for and connected to housing and assistance based on their strengths and needs.

Based on your situation, you could receive:

## ACCESS ASSISTANCE

**Call 2-1-1**  
Or 1-800-887-1107  
Text your zip code to 898211.

**CommunityHousing  
Connect.org**

**Emergency Shelters**

**Street Outreach**

## ASSESSMENT OF NEEDS

**Assessment**  
This happens via Community Housing  
Connect, an online platform.

## PRIORITIZATION

**Selection for  
Resources**  
based on need, eligibility, and availability.

## REFERRAL

**Info on Community  
Services**  
may be the only thing available if you do  
not meet eligibility for resources

**Prevention**  
Available on a limited basis for eligible  
households

**Interview, Prioritize &  
Referral to Housing  
Resources**  
Resources are chosen based on need,  
eligibility, and availability.

UPDATED FEBRUARY 2024

